



2017

Business Survey





How many responded?

We handed out

184

surveys to businesses in
Victoria and Esquimalt.

61

were returned.



33%
Total
Returned



Are Esquimalt & Victoria safe places to own a business?

2014

80%
YES

13%
NO

2017

92%
YES

7%
NO



How do you feel crime in downtown has changed?

2014

26%

Increased

35%

Decreased

27%

Remained the same

2017

26%

Increased

16%

Decreased

54%

Remained the same



What are your main concerns?

2014

1

Homelessness

2

Drug
activity

3

Panhandling

4

Mental
Health

5

Shoplifting

6

Loitering

2017

1

Drug
activity

2

Homelessness

3

Mental
Health

4

Panhandling

5

Shoplifting

6

Loitering



Would you feel comfortable talking to any officer?

2014

96%
Agree

1%
Disagree

3%
Unsure

2017

87%
Agree

3%
Disagree

7%
Unsure



Are we making an effort to be more involved?

2014

43%
Agree

16%
Disagree

35%
Unsure

2017

48%
Agree

10%
Disagree

39%
Unsure



Do we have a good relationship with businesses?

2014

79%
Agree

2%
Disagree

15%
Unsure

2017

77%
Agree

2%
Disagree

20%
Unsure



Do we try hard to understand businesses' needs?

2014

43%
Agree

17%
Disagree

35%
Unsure

2017

62%
Agree

7%
Disagree

28%
Unsure



Can we make things better by working together?

2014 & 2017
(unchanged)

96%
Agree

1%
Disagree

3%
Unsure



How often do you call the police?

2014

Do Not Call

29%

Once per
year

29%

2-3 Times
Per Year

22%

Every
2-3 Mo.

8%

Once a Mo.

4%

Weekly

2%

Daily

0%

2017

Do Not Call

20%

Once per
year

20%

2-3 Times
Per Year

33%

Every
2-3 Mo.

11%

Once a Mo.

10%

Weekly

7%

Daily

0%



What is your level of overall satisfaction with us?

2014

32%

Very
satisfied

52%

Somewhat
satisfied

4%

Neither

5%

Somewhat
dissatisfied

2017

16%

Very
satisfied

61%

Somewhat
satisfied

13%

Neither

3%

Somewhat
dissatisfied