

1. Do you think that crime in your business area has increased, decreased or remained the same during the last five years?

Increased

Decreased

Remained the same

2. Listed below are problems faced by provincial business communities of similar size to Victoria and Esquimalt. Please select the five problems (check the box next to the activity) you feel are the most serious in Victoria and Esquimalt and of the greatest concern to you.

Drugs

Break and Enters

Youth Violence

Panhandling

Homelessness

Loitering

Public Drinking

Graffiti

Vandalism

Employee theft

Fraud

Shoplifting

Prostitution

Traffic

Robbery

Mental Health

3. Please tell us how much you agree or disagree with each of the following statements about the Victoria Police:

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Victoria Police and businesses, working together, can help make this a better place to live and work.					
I would feel comfortable talking to any Victoria Police officer.					
Victoria Police have a good relationship with those people who own and operate businesses in Victoria/ Esquimalt.					
Victoria Police are making an effort to become more involved with the business community in a positive way, not just when there is trouble.					
Victoria Police use authority and force appropriately.					
Victoria Police try hard to understand the needs of the business community.					

**4. As a business, how do you rate the Victoria Police in terms of:
(Please check the appropriate box)**

Statement	1 Poor	2	3	4	5 Excellent
Meeting your business community's safety needs					
Responding to emergency situations quickly					
Addressing street disorder					

5. As a business, how often do you typically call the Victoria Police?

- Once a year
- Daily
- Weekly
- Once a month
- Every 2-3 months
- 2-3 times per year
- Do not call

6. What are your sources of information about the activities of the Victoria Police?

- Family and friends
- Radio
- Newspaper
- Television
- Facebook
- Twitter
- VicPD Internet Site
- Other

7. Which one would you say is your primary source of information about the activities of the Victoria Police?

8. On a scale of 1-5, where 1 is poor and 5 is excellent, how would you rate the quality of service provided by the Victoria Police?

1 Poor	2	3	4	5 Excellent
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Have you ever visited the Victoria Police website?

Yes

No

10. Please explain any areas where you believe the Victoria Police provides less than satisfactory performance?

11. Do you have any suggestions or recommendations as to how the Victoria Police Department could improve the service it provides to the business community?

Please list:

12. Do you believe that, overall, Victoria/Esquimalt is a safe and secure place in which to own a business?

Yes

No

13. What would you say the Victoria Police do well?

14. What can Victoria Police do better?

15. Has your business experienced a crime within the last 5 years?

Yes

No

16. If yes, did you report that crime to the Victoria Police?

Yes

No

17. If not, why did you decide not to report that incident to the Victoria Police?

- Wouldn't take action
- Couldn't do anything
- Personal problem
- Afraid of police reaction
- Didn't know how to contact the Victoria Police
- Too time consuming
- Other (please specify)

18. Based on your own personal experience, or what you may have read or heard please indicate whether you agree or disagree with the following statements about the Victoria Police.

Statement	Agree	Disagree	Don't Know
Approachable			
Committed to their job			
Courteous and polite			
Having a caring manner			
Fair			
Inspire confidence			
Know their job well			
Look professional			
Proud of their community			
Well-trained			
Accountable			
Ambivalent			

Thank you very much for sharing your thoughts with us. This survey is now completed.